

NON-COMPLIANCE REPORT

Arkansas Department of Environmental Quality
NPDES Enforcement Section
5301 Northshore Drive
North Little Rock, AR 72118

RE: NPDES Permit No: AR002221

Discharge Number: A - 001-Monthly

Facility: West Helena Water Utilities

Address: SW/City Off Old Little Rock Rd

City: West Helena

State: AR

Zip: 72390

Contact: Jeff Patterson

Phone: 870-816-5251

Date of Non-Compliance	Parameter Exceeded	Quantity or Loading	Quality or Concentration	Permit Limits
September 7th, 2020	TSS	1,357.8 lb/d		900.7 lb/d Mo. Avg. limit

We feel this problem was due to:

The ponds pumped too low.

I noticed the ponds being low on 9/9/20.

I had the operator to shut the flow off to the river - 9/9/20

We plan on correcting the problem in this manner:

Stopping the flow to the river was the first correction

(Second) I reminded the operator to keep a closer check on the ponds levels too low or too high. (Need to let me know)

Time estimated that it will take to correct the problem/s:

Corrected 9/9/2020

Sincerely,



Authorized Signature

9/26/20

Date